

Overseas Adventure Travel®

The Leader in Personalized Small Group Adventures on the Road Less Traveled

MARITIME JEWELS OF THE BRITISH ISLES & IRELAND



Your Final Document BOOKLET

Prepared especially for:

Mr Danny Wheeler

Mrs Carol Wheeler

Tour Date: May 28, 2023

Reservation Number: 3116981

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Friendly Reminders

LOCAL OFFICE

UK Office

Telephone: 011 (+44) 333-335-0569

When calling from the U.S., dial 011 first for international exchange, then the country code, indicated by a plus sign (+), then the phone number. If calling from within Europe, dial 00 at the beginning instead of 011, then the rest of the number. Inside Great Britain, drop both the 011 and the 44. Phone numbers within a country can vary in number of digits depending on the city and type of line.

PASSPORTS, VISAS & ENTRY REQUIREMENTS

Passport: Your passport must be valid for at least six months following your scheduled return to the United States. You are also required to have a certain number of blank pages available in your passport, which varies according to the options you selected. Please see your Handbook for details.

TIP: *Any pages containing visas for this trip count towards the total, even though these pages are no longer blank at this point.*

Required Vaccine: Overseas Adventure Travel requires that all travelers are fully vaccinated against COVID-19 and are able to provide proof of their vaccination upon arrival at their destination. We consider “fully vaccinated” to be when all required primary doses have been received, as per CDC guidelines. O.A.T. does not require a Booster shot; however, if a country on your itinerary requires one, you must adhere to their guidelines.

Visas: U.S. citizens do NOT need a visa for this itinerary.

Important Reminder: *If you are not a U.S. citizen or if you possess a passport from a country other than the U.S., it is your responsibility to check with your local consulate or embassy about possible visa requirements or contact PVS International at 1-800-556-9990.*

AIR TRAVEL & BORDER CROSSINGS

Overseas Arrival: When you arrive, you will need to clear Passport Control and Customs on your own. If you are using O.A.T.’s regular air program (international flights booked through O.A.T. for standard dates), an O.A.T. Representative will meet you at the airport after you exit Customs and assist you with the transfer to

your hotel. Airport Representatives are easy to recognize: they carry signs with your name or the O.A.T. logo, clipboards with the O.A.T. logo on the back, or are wearing O.A.T. jackets.

Airport Transfers: If you are taking our Arrive Early, Stay Later, or Stopover personalization options, private airport transfers will be provided upon arrival at your destination. If you have chosen our Stopover personalization option, return transfers to the airport for the flight to your final destination will also be provided. *This only applies to our Arrive Early, Stay Later, or Stopover personalization options if you have purchased air with O.A.T. – if you have arranged flights on your own, set up a stopover separate from one of the O.A.T. options, or have deviated from our standard itinerary without purchasing one of our personalization options, airport transfers are not included; please plan to meet your group at your first hotel.*

Please note: *If you booked your own international flights, airport transfers are NOT included in your program price.*

Boarding Passes: We recommend that you keep your boarding pass for at least 2 months after you return home, as most airlines will require this to process any claims/issue any refunds.

Name tags: Please wear your O.A.T. Small Ship name tag when you arrive so our staff can identify you. If you cannot locate our staff in the airport arrivals hall, go to the nearest Information Desk and ask them to assist you by calling the regional office or emergency numbers listed earlier in this booklet.

LUGGAGE

You are limited to one checked bag and one carry-on bag:

Additional luggage may incur extra expenses that you would be responsible for (portage, airline fees), or may need to be left behind, so please pack judiciously.

Baggage fees: If your airline has fees, you will be responsible for paying them when you check in. Most airlines are now charging fees, even for flights to international destinations.

Weight and Size Limits

- **Weight:** Up to 50 lbs for checked luggage and 15 lbs for carry-ons.
- **Size:** Up to 62 linear inches for checked luggage and 45 linear inches for carry-ons. Linear inches is calculated as length+width+depth.

Questions? We suggest that you call your airline with any questions regarding security measures, baggage fees, or any other questions about baggage.

WEATHER

Before packing for your trip, you should check the weather for your destination. You can view a personalized 10-day forecast on our website by signing in to your My Planner at www.oattravel.com/myplanner.

MONEY & SHOPPING

Reminder: Bring a “Backup” Form of Payment. We strongly recommend that you bring some form of payment that can cover any unexpected expenses that might come up during your trip (i.e. a cash reserve or a couple of different credit cards). Not only will this ensure that you don't miss out on any once-in-a-lifetime opportunities, but it will also protect you in the unlikely event of an emergency. For example, in many foreign countries, it is common to pay medical bills upfront at time of treatment. (If you have our Travel Protection Plan, you would then submit a claim once you return home.)

Shopping & Returns: O.A.T. cannot accept responsibility for items you purchase abroad, or for shipping. In the unlikely event that you later experience a problem with an item purchased during your trip, your best recourse is to contact the shop directly. This means you should keep a copy of the shop's contact information with your receipts. Please see your Travel Handbook for more details.

Conversion “Cheat Sheet”: The average conversion rate of U.S. dollars to local currencies is:

- United Kingdom: \$10 = 7.70 Pounds
- Ireland: \$10 = 8.46 Euro

Please note that these are sample exchange rates based on the average rate for the past 6 months. Currency exchange rates fluctuate daily. To check today's exact rates, we recommend using an online currency converter like www.xe.com/currencyconverter.

ADDITIONAL INFORMATION

Bring a reusable water bottle—you'll need it to take advantage of any refills we offer as we are working to eliminate single-use plastic bottles on all of our trips this year. *TIP: If you pack your empty water bottle in your carry-on, you can save money at the airport by filling it for free from a drinking fountain or water station after the security checkpoint.*

This ocean-going cruise is not like a river cruise. The pace is faster; the motion of the ship is more noticeable (and can be significant at times); weather and sea conditions can cause itinerary changes; getting ashore requires more balance and agility; and there may be formalities in port before you can leave the ship. See your Travel Handbook for more details.

Suggested: Bring your Travel Protection Plan info with you. If you have purchased travel protection, our staff in Great Britain suggest that you bring a copy of your policy with you. This is not required, but it can be helpful if you need to put in a claim during your cruise. If you purchased Grand Circle's Travel Protection Plan, please see your plan documents.



Maritime Jewels of the British Isles: England, Wales, Northern Ireland & Scotland 2023

15-day Small Ship Adventure

Your Day-to-Day Itinerary

EMBRACE THE UNEXPECTED

This is the itinerary we strive to follow, but due to local circumstances (such as moveable holidays, museum/site closing days, and weather conditions) it is important for you to understand that we may not always be able to follow this plan in this exact order. The sequence of places visited, the days on which included features occur and Optional Tours are offered may vary.

In addition, the described Optional Tours require a minimum participation level. We may choose to cancel any tour that does not reach that level. If any tour that you pre-purchased is canceled, you will receive a full refund in the form that you paid.

Covid Health & Safety Guidelines: Testing positive while on your adventure

On Land Adventures:

- You and your roommate must isolate in your hotel room for 5 days. You will be supported by an O.A.T. representative through the quarantine period. After 5 days, you and your roommate will transfer to meet the rest of your group, where you can rejoin the trip after taking a Covid antigen test. If the test is positive, you must wear a mask at all times, and eat meals separate from the rest of the group. If the test is negative, you do not need to wear a mask.
- If you test positive with less than 5 days remaining on the trip, you have the choice to return home as planned (you will take an individual private transfer to the airport), or you can continue to quarantine in the last destination of your trip at your own expense, working with O.A.T. to rebook your return flight home.
- If you have purchased our Travel Protection Plan, you will be covered for Covid-related costs. If you have not elected to purchase our coverage, we recommend purchasing alternate

travel protection which includes Covid coverage. If you do not have this coverage, you will be responsible for all Covid-related costs, which may include hotel stays, medical needs, transportation, and more.

Aboard our privately-owned and privately-chartered ships:

- You and your roommate must isolate in your cabin for 5 days. After 5 days, you and your roommate can rejoin the group after taking a Covid antigen test. If the test is positive, you must wear a mask at all times onboard the ship and will continue eating meals in your cabin. If the test is negative, you do not need to wear a mask.
- If you test positive with less than 5 days remaining on the trip, you have the choice to return home as planned (you will take an individual private transfer to the airport), or you can continue to quarantine in the last destination of your trip at your own expense, working with O.A.T. to rebook your return flight home.
- If you have purchased our Travel Protection Plan, you will be covered for Covid-related costs. If you have not elected to purchase our coverage, we recommend purchasing alternate travel protection which includes Covid coverage. If you do not have this coverage, you will be responsible for all Covid-related costs, which may include hotel stays, medical needs, transportation, and more.

WHAT THIS TRIP IS LIKE

GROUP SIZE

- This adventure has a maximum group size of 25 travelers (average of 22) with a local Trip Experience Leader exclusive to O.A.T.

PACING

- 14 days, with 10 nights aboard the *M/V Corinthian*, one two-night hotel stay in Oxford, and one overnight hotel stay in Aberdeen

PHYSICAL REQUIREMENTS

- Walk 3 miles unassisted and participate in 2 hours of physical activities each day
- Good agility, balance, and strength are required for boarding Zodiacs or tenders and possible rough seas
- Travelers using mobility aids or with medical conditions that might require immediate attention will not be able to board the *Corinthian*
- We reserve the right for Trip Experience Leaders to restrict participation, or in some circumstances send travelers home, if their limitations impact the group's experience

TERRAIN & TRANSPORTATION

- Uneven surfaces, including unpaved paths, steep hills, stairs, and cobblestones
- Gangway incline can be steep when docked at a pier
- Travel by 98-passenger small ship, 33- to 45-seat coach, Zodiac, and local tenders
- In several ports along the Scottish Islands, it will be necessary to use local tenders or Zodiacs
- You must be cleared by a country's local port authorities before disembarking
- Weather conditions and tides may require adjustments to your itinerary

CLIMATE

- Daytime temperatures range from 60–74°F during cruising season

INCLUDED IN YOUR TRIP COST

- Services of our local Trip Experience Leader with your small group of 20–25 travelers (average of 22)—*guaranteed*—throughout your adventure
- International airfare, airport transfers, government taxes, fees, and airline fuel surcharges, unless you choose to make your own air arrangements
- Accommodations for 2 nights in Oxford, 10 nights aboard our privately owned small ship, and 1 night in Aberdeen
- 35 meals: 13 breakfasts, 10 lunches, 12 dinners—including 1 Home-Hosted Lunch—plus all onboard house beer, wine, and soft drinks
- 20 guided tours and cultural experiences
- Gratuities for local guides and motorcoach drivers
- All port charges
- Baggage handling for 1 piece of luggage per person, including tips
- 5% Frequent Traveler Credit toward your next trip

TIPPING GUIDELINES

Of course, whether you tip, and how much, is always at your own discretion. But for those of you who have asked for tipping suggestions, we offer these guidelines.

- **O.A.T. Trip Experience Leader:** It is customary to express a personal “thank you” to your Trip Experience Leader at the end of your trip. As a guideline, many travelers give \$8–\$12 USD (or equivalent in local currency) per person for each day their Trip Experience Leader is with them. *Please note that these tips can only be in cash. If you are taking any of the optional extensions, your Trip Experience Leader during the extension(s) may not be the same as the one on your main trip.*
- **Shipboard:** We recommend a flat tip of \$16–\$18 per traveler, per day. You’ll give this tip once—at the end of your cruise—and it will be pooled among the entire crew. Crew tips can only be in the form of cash.
- **Housekeeping Staff at Hotels:** We recommend \$1 per traveler, per day. (This is for hotels only; on the ship Housekeeping are part of crew, so you don’t need to tip them separately.)
- **Included in Your Trip Price:** Gratuities are included for local guides and motorcoach drivers on your main trip, extensions, and all optional tours.

OPTIONAL TOUR PAYMENTS

During your trip you will be able to book optional tours directly with your Trip Experience Leader. He or she will ask you to confirm the payment for these tours by filling out a payment form. Optional tours can only be purchased with a credit or debit card.

We accept Visa, MasterCard, and Discover credit cards. We also accept Visa and MasterCard debit cards, but it must be a debit card that allows you to sign for purchases.

In order to correctly process these charges, there can be a delay of 2-3 months from the date of your return for the charges to be posted to your account. Therefore we ask that you use a card that will not expire in the 2-3 months following your return.

Please note: *Optional tour prices are listed in U.S. dollar estimates determined at the time of publication and are subject to change. Optional tours may vary.*

GRAND CIRCLE FOUNDATION

A portion of the profit from every OAT trip goes to Grand Circle Foundation, which was founded by Alan & Harriet in 1992 as a means to give back to the world we travel. Since then, we've pledged or donated more than \$250 million, and today, we support more than 200 schools in 60 countries around the globe. For more information about the Foundation, please see the booklet enclosed in this package, or visit www.grandcirclefoundation.org.

A Day in the Life

Cultural exchange has always been a vital aspect of OAT trips. To provide truly unforgettable experiences, Grand Circle Foundation has fostered longstanding relationships with village leaders in the places to which we travel. As a result, we are invited to experience village life in a way that typical tourists never do.

During *A Day in the Life*, we'll bring you right into the heart of a real village or town. A typical day includes a walking tour, a meeting with a community leader, a market visit, a Home-Hosted meal, and a visit to a site supported by Grand Circle Foundation.

Remember, this is real life—so your *Day in the Life* may vary slightly from what's described in your itinerary. With an open mind and an open heart, most travelers find this experience to be a special highlight of their adventure.

YOUR DAY-BY-DAY ITINERARY

Day 1 Sunday, May 28, 2023

Depart U.S.

Afternoon/Evening: Depart today on your overnight flight to Aberdeen, Scotland. Please refer to your individual air itinerary for exact departure and arrival times.

Day 2 Monday, May 29, 2023

Aberdeen, Scotland

- Destination: Aberdeen
- Accommodations:
SANDMAN SIGNATURE ABERDEEN

Morning: You'll arrive in Aberdeen in the morning or afternoon, depending on your specific flight arrangements, where an O.A.T. representative will meet you at the airport and assist with your 20-minute transfer by private motorcoach to your hotel in Aberdeen.

At our hotel, we'll meet our Trip Experience Leader, as well as travelers who took our optional *Scotland & England: St. Andrews, Edinburgh & York* pre-trip extension, then receive our room assignments and settle in. Depending on which hotel you stay in, it may feature an on-site restaurant and bar. Typical rooms are all fully equipped with wireless Internet, TV, coffee- and tea-making facilities, and a private bathroom with a hair dryer. Throughout the day, our Trip Experience Leader will lead travelers on orientation walks of the neighborhood surrounding our hotel as they arrive.

Lunch: On your own. Your Trip Experience Leader will be happy to provide you with recommendations.

Afternoon: The remainder of the day is free to make your own discoveries. Perhaps you'll stroll the cobbled streets of this historic city or rub elbows with some of its residents at a local pub. Our small group will convene in the hotel lobby around 5:30pm for a 30-minute Welcome Briefing led by your Trip Experience Leader, during which we will introduce ourselves and review our itinerary in more detail (including any changes that may need to occur). We will also discuss logistics, safety and emergency procedures, and answer any questions we may have. Then, we'll walk take a short walk to dinner.

Dinner: Enjoy savory regional dishes in a local restaurant around 6pm.

Evening: The remainder of the evening is free for your own discoveries. You're free to relax at the hotel after your flight or explore the area we're staying in.

Day 3 Tuesday, May 30, 2023

Explore Aberdeen • Embark ship

- Destination: Aberdeen
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Breakfast: Served at the hotel from 7am–9am, with Scottish and American options available.

Morning: This morning, check out of our hotel and board our motorcoach to set off for a tour of Aberdeen, Scotland's "Silver City," so named for the local granite used in many of its 19th-century buildings. The stone comes from the nearby Rubislaw Quarry, once Europe's largest granite quarry, abandoned in the 1970s.

Then, we'll continue to the village of Footdee (pronounced locally as "fittie"). Tucked between the city's harbor and the waterfront, this quaint village is made up of traditional cottages and quirky, colorful garden sheds. It was built in the 19th century to house

Aberdeen's fishermen. Although the village is right off of the main road, it's an easy spot to miss if you aren't looking for it—making it a true hidden gem. As we walk around Footdee with our local guide, we'll stop along the way to speak with the residents and ask questions about this unique spot in the city before making our way back to Aberdeen.

We'll cap off our discoveries around 11:30am and make the 1-hour transfer to board our ship, the 98-passenger *M/V Corinthian*—our privately-owned small ship which will be your home for the duration of your British Isles cruise. The *Corinthian* is staffed by a friendly, English-speaking crew who will welcome you aboard and show you to your room. Each of the ship's outside-facing cabins features a queen-sized bed convertible into twin beds, flat-screen TV, air-conditioning, and its own private bath.

Lunch: Included onboard in the ship's dining room beginning around 12:30pm.

Afternoon: After lunch, you'll have a few hours to settle in, unpack, and acquaint yourself with the ship's amenities. Around 6:45pm, we'll join fellow travelers in the lounge for the first in a series of nightly Port Talks; tonight's will feature the Orkney Isles. These informative conversations, led by your Trip Experience Leader, will give you an overview of the following day's itinerary and prepare you for the destination ahead.

Dinner: Enjoy a Welcome Drink and Dinner in the ship's dining room around 7pm.

Evening: Relax onboard as we sail to our next port of call, the Orkney Isles.

Day 4 Wednesday, May 31, 2023

Explore the Orkney Isles • Visit Skara Brae, West Mainland Orkney

- Destination: Orkney Isles
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Breakfast: Onboard in the ship's dining room from 6:30am-8:30am.

Morning: Arrive in the Orkneys, an archipelago in northern Scotland. After an onboard breakfast, go ashore in Stromness for an included tour around 9am. We'll begin the day's discoveries at the World War II Italian Chapel, where we'll learn about the humbling story of how the structure came to be. Here, enjoy a special opportunity to speak with the relative of a POW to hear their story.

We'll then drive across the Churchill Barriers, manmade causeways created during World War II to protect the British Navy's fleet at Scapa Flow. As we cross them, we'll learn more about their history and construction.

We'll continue our explorations in the town of Kirkwall. The capital of Orkney, this ancient city dates back to the eleventh century when the Norse first christened it Kirkjuvagr, meaning "The Church of the Bay." Today, it's a vibrant port with the charm of a small town and the abundant shopping and restaurant options of a city. During our tour, we'll visit St Magnus Cathedral, which began construction in 1137, and was added to over the next 300 years.

Our tour of Stromness will conclude at the Scapa distillery where we'll uncover the secrets of making their signature single malt artisanal whisky at one of the last remaining manually-operated

distilleries. We'll hear how five artisans and one Master Distiller use traditional methods to make this iconic Scottish drink before heading back to our ship.

Lunch: Onboard in the ship's dining room around 1pm.

Afternoon: We'll depart to West Mainland Orkney around 2:15pm via private motorcoach, including the many Neolithic sites for which the area is famous. Orkney's west mainland is home to a large collection of archaeological sites, including the standing stones of Stenness and the Ring of Brodgar. We'll discover both of these UNESCO World Heritage Sites before continuing on a 15-minute drive to Skara Brae around 3:30pm. The most well-preserved Neolithic village in northern Europe, Skara Brae was established around 3000 BC—but then was literally lost to the sands of time. Uncovered in 1850 when a historic storm scoured away the sand, Skara Brae was revealed, and this UNESCO World Heritage Site today provides glimpses of the stone beds and seats that were part of life 5,000 years ago. We'll return to the our ship around 5:30pm and enjoy some free time before dinner.

Dinner: Onboard in the ship's dining room around 7:15pm.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 5 Thursday, Jun 01, 2023

Orkney Isles • *A Day in the Life* of an Orkney sheep farm

- Destination: Orkney Isles
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:

CORINTHIAN

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: After breakfast around 9am, we'll drive about 30 minutes via motorcoach to experience everyday life in the remote Orkney Islands during **NEW A Day in the Life** of a working sheep farm. Upon arrival, we'll meet the farm owner and his wife and begin our discoveries by helping feed the sheep. Then, we'll enjoy a demonstration on the whistle commands used by farmers to train the sheepdogs to herd the flock, and perhaps you'll try your own hand at this technique. You can also take a walk around the land to observe the grazing sheep. Following our discoveries outside, we'll head into the farmer's home and help his wife prepare lunch.

Lunch: Enjoy a lunch of regional specialties with the farmer and his family. We'll have the opportunity to get to know our gracious hosts more intimately and learn about what life is like for a farmer in Scotland's remote Hebrides.

Afternoon: After lunch, we'll drive about 30 minutes back to our ship, where you'll have the remainder of the afternoon free for your own discoveries—ask your Trip Experience Leader for recommendations. Perhaps you'll enjoy a round of golf at Stromness Golf Club or a visit to the Stromness Museum, where you can explore artifacts from World War I and learn about the area's connection to Canada.

Our small group will reconvene in the ship's lounge around 6:30pm where your Trip Experience Leader will lead a Port Talk on the Isle of Lewis.

Dinner: Enjoy dinner onboard in the ship's dining room around 7:15pm.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 6 Friday, Jun 02, 2023

Explore the Isle of Lewis • Conversation with a Syrian refugee family on a proposed mosque on the predominantly Christian island

- Destination: Isle of Lewis
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:

CORINTHIAN

Breakfast: Onboard in the ship's dining room from 6am–8:30am.

Morning: We'll arrive in Stornoway on the Isle of Lewis, first settled by the Vikings as a sea trade port. With its lighthouse and fishing harbor, Stornoway has kept its maritime character ever since. Around 9am, we'll set off on a 1-hour walking tour of this port town. Then, we'll discover the island's rich past with a visit to the 5,000 year-old Callanish Stones, an ancient standing stone circle roughly shaped like a Celtic Cross.

Our discoveries continue in Gaerannan Blackhouse Village, which showcases the traditional thatched houses found on the Isle of Lewis. Originally built in 1880, these houses have since been refurbished to preserve the island's heritage and way of life for its residents. During our visit, we'll also have a conversation about the history of crofting on the island, a system in which a person occupies a piece of land that they tend to, normally for food production.

Then, we'll meet a Syrian refugee family to discuss an issue that is dividing the island—a proposal to build a mosque on this island, whose residents are predominantly members of the Church of Scotland, a Presbyterian sect. We'll hear their perspective as refugees seeking a place to worship and learn about the conflicts that have arisen as a result of the proposed mosque.

Lunch: Onboard in the ship's dining room around 1pm.

Afternoon: You'll have some free time this afternoon, or perhaps you'll choose to join your Trip Experience Leader for a 2-hour discovery walk of Stornoway.

Around 5:30pm, we'll be treated to a performance onboard by a group of Highland Scottish Dancers, who will be joined by their families. Once the performance has ended, we will have a chance to interact with the dancers and their families and ask any questions we may have.

We'll then enjoy our evening Port Talk on the Isle of Mull around 6:45pm.

Dinner: Onboard in the ship's dining room around 7pm.

Evening: You have the freedom to spend the rest of your evening as you wish as we set off for the Isle of Mull. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 7 Saturday, Jun 03, 2023

Isle of Mull • Croft visit • Hike in Tobermory • Gaelic choir performance

- Destination: Isle of Mull
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Breakfast: Onboard in the ship's dining room from 6am-9am.

Morning: Today we'll depart around 9am to discover Tobermory, the capital of the Isle of Mull in the Scottish Inner Hebrides. This picturesque fishing port features brightly painted houses surrounding its quiet harbor.

During our first stop, we'll learn about crofting, the system of small-scale land tenure unique to the Scottish Highlands and these islands. You'll have coffee with a local crofter and his family and learn about crofting's origins—a practice some call “a piece

of land fenced around by regulations.” Then, you’ll meet with some shop owners specializing in food items produced on the island and try a few samples.

We’ll return to our ship in time for lunch.

Lunch: Onboard in the ship’s dining room around 12:30pm.

Afternoon: This afternoon, you can join your Trip Experience Leader for a 1-hour nature hike around 2pm.

Then, you’re free to discover more of Tobermory on your own. You may want to explore the Mull Museum, which documents many parts of the island’s life and its history. Or, you can mingle with some of the locals as you enjoy a pint at one of the traditional pubs that line the main street.

We’ll then enjoy our evening Port Talk about Belfast before dinner.

Dinner: Onboard in the ship’s dining room around 6:30pm.

Evening: After dinner onboard, a Gaelic choir will join us on the ship to perform some traditional Gaelic songs around 8pm. We’ll sail to Belfast tonight.

Day 8 Sunday, Jun 04, 2023

Explore Belfast, Northern Ireland • Taxi tour with local Belfast drivers • Controversial Topic: The violence of The Troubles with Seamus, Lee & Robert, who fought on opposite sides

- Destination: Belfast
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Exclusive O.A.T. Activity: Today we will experience an eye-opening view of a **Controversial Topic** when we meet with three men who fought on opposing sides during the period of turmoil known as The Troubles. We’ll hear their firsthand accounts of the brutal experiences they had, and the dark deeds they committed during the fighting, about how sectarian divisions

still split Belfast today, and how they are now committed to a shared vision of reconciliation. Read more about this exclusive activity below.

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: We'll dock this morning in Belfast, the capital of Northern Ireland. Despite being a center of conflict during The Troubles, Belfast has a long history and lasting legacies. The countryside surrounding the city inspired stories like the *Chronicles of Narnia* and *Gulliver's Travels*. The city itself, as an industrial center in the 19th century, was a hub of Ireland's booming linen industry and is the birthplace of the *Titanic*—which was designed, built, and launched in Belfast.

Today, beginning around 9am, we'll get to explore the city like a local: in Belfast's famous taxis. During the height of The Troubles in the 1970s, public buses stopped serving West Belfast's Catholic neighborhoods, and these iconic taxis stepped up to offer their services.

Today's taxis are driven by Catholics and Protestants alike, and in groups of 3-5 per car, we'll get a very personal view of the city through our drivers' eyes. They'll share their perspectives on the city's historic political turmoil and religious divides, as well as their views on how old controversies cast a shadow over Belfast today. As long-term residents of the neighborhoods you'll be exploring, your driver will be able to offer a personal perspective of this dangerous period of Belfast's history, when a wrong turn might have taken you across the dividing line between the Catholic and Protestant section of the city, putting drivers and passengers at risk of physical abuse or even death.

As we ride through the city, we'll hear firsthand accounts about how the Belfast of the 1970s was a warzone. Fighters belonging to the militant faction of Irish Republican Army (IRA) committed bombings, shootings, and other acts of terror to pressure the British government into recognizing Irish sovereignty over the

north. In response, extremists sympathetic to the crown formed paramilitary groups like the Ulster Volunteer Force (UVF), clashing with IRA rebels and unleashing their own acts of terror on Belfast's Catholic population, while armed British soldiers patrolled the streets, fingers resting lightly on the trigger. The Troubles rocked Northern Ireland for three decades, and when the dust settled, more than 3,500 people—civilians and combatants alike—were killed, and more than 47,000 wounded.

Our taxi drivers will take us by the boundary between West Belfast's Protestant and Catholic neighborhoods, where murals on each side depict contrasting sentiments about the deep-rooted conflict. We'll stop to see famous murals—such as the Irish Language Mural, the Tribute to Frederick Douglass, and the Nelson Mandela Mural—and our driver will help to explain each one's significance. You'll also have the opportunity to make your mark on a peace wall—one of the still-standing barricades that physically separates the city, now adorned with messages of hope and peace from locals and visitors alike.

Because your driver grew up in Belfast, they will be able to offer a deeply personal perspective on the murals you will see—depending on whether they are Catholic or Protestant, they will have their own recollection of Belfast's history, so be sure to ask questions, and to compare your experience with your fellow travelers once you have a chance to rejoin your group.

Following our enlightening discoveries, we'll arrive back to the ship around noon.

Lunch: Onboard in the ship's dining room.

Afternoon: Following lunch onboard, you have the remainder of the afternoon to explore Belfast on your own. You may choose to visit Titanic Belfast, a memorial to the famed ship and museum chronicling Belfast's maritime heritage, or pay a visit to the Crumlin Road Jail. Maybe you'll stroll through the regal campus

at Queen's University. Or, you could always choose to enjoy a pint of the famous Guinness in one of the city's pubs, mingling with locals and listening to traditional music.

Later onboard around 6pm, we will have a chance to hear about a **Controversial Topic** during a 1-hour-long conversation with three individuals who fought in The Troubles—on opposing sides. We'll meet two ex-political prisoners—Seamus, a Republican who fought for Irish independence, and Robert, a loyalist who fought with the UVF—as well as Lee, an ex-British army serviceman. During the violence of The Troubles it would have been inconceivable to gather men such as these in the same room; today, they have put aside their differences and will share their stories about the dark deeds they took part in during the fighting; their experiences while incarcerated; and their shared hopes for a better future.

While the violence may be over, modern Belfast is still a divided city, and the road to harmony is a long one. Belfast's religious population is roughly equally split, with 48% hailing from a Protestant background, and 45% raised Catholic. To this day, the two factions live in entirely segregated neighborhoods, divided physically by "peace lines"—walled barriers that separate the two sections of the city which are sealed off by locked gates each night. While the brightly colored murals along the walls illustrate the city's hope for peace and reconciliation, the fact that the walls still stand demonstrate the progress that still needs to be made.

This conversation will offer a perspective of Northern Ireland made possible only by the local connections facilitated by O.A.T.—we will confront harsh and uncomfortable truths, including tales of violence, death, and deeply-rooted prejudices that still linger over Belfast today. While this controversial topic may be emotionally challenging, it's necessary to understand the real Northern Ireland, and travelers often find it rewarding.

Dinner: Onboard in the ship's dining room around 7:30pm.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge with fellow travelers to discuss today's discoveries.

Day 9 Monday, Jun 05, 2023

Drive along the Antrim Coast • Explore the Giant's Causeway

- Destination: Belfast
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: We'll check out of our hotel around 9am and drive by private motorcoach for a scenic drive through the glens of the Antrim Coast, taking in the diverse landscapes that include glacial valleys, grassy cliffs, dense woods, and quaint villages. Along the way, we'll stop in the village of Carnlough to stretch our legs before continuing our drive to the Giant's Causeway.

Lunch: We'll stop at a pub along the coast for an included lunch at around 11:30am.

Afternoon: At around 12:45pm, we'll arrive at Giant's Causeway and begin exploring this natural wonder. A UNESCO World Heritage Site since 1986, the Giant's Causeway is an unforgettable landscape formed by volcanic eruptions dating back millions of years. Here, hexagonal basalt columns line the coast, forming natural stairs leading from igneous rock cliffs into the sea.

We'll depart the Causeway around 2:45pm, and return to our ship in Belfast. If you'd like to continue exploring Belfast independently, your Trip Experience Leader can help arrange for you to be dropped off in the city.

Dinner: Onboard in the ship's dining room around 7pm.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge with fellow travelers to discuss today's discoveries. We'll sail toward Barrow-in-Furness, our gateway to England's Lake District tonight.

Day 10 Tuesday, Jun 06, 2023
Lake District • Visit sheep farm

- Destination: Barrow-in-Furness
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:
CORINTHIAN

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: Around 8am, we'll board our motorcoach and begin a 2-hour scenic drive of the Lake District, a region prized for its mountain, lakeside scenery, and traditional sheep farming. At the end of your scenic drive, you'll have about 1.5 hours to explore amidst the hodgepodge of traditional white-washed country cottages in one of the Lake District's picturesque villages. Then, we'll reconvene with our small group to walk to a local pub.

Lunch: Enjoy lunch in a traditional pub around noon, where you'll savor local specialties.

Afternoon: Following lunch around 1:30pm, we'll board our motorcoach and drive about 30 minutes to a local sheep farm. We'll spend about an hour exploring the farm and learning about the hardy Herdwick sheep that have called the Lake District fells their home for generations. After our discoveries, we'll head back to the ship via motorcoach, arriving around 3:30pm.

Later this afternoon, your Trip Experience Leader will lead a Port Talk about tomorrow's destination, the Isle of Man.

Dinner: Onboard in the ship's dining room.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 11 Wednesday, Jun 07, 2023

Explore the Isle of Man

- Destination: Isle of Man
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:

CORINTHIAN

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: Around 9am, we'll depart on a tour of the Isle of Man. While officially a British protectorate, this tiny island between Ireland and England is not legally part of the United Kingdom. In fact, the island's independent parliamentary government has been operating uninterrupted since AD 979, making it the oldest continuously governing body in the world.

Primeval politics aren't the only holdover from the island's past: Evidence of the Isle of Man's earliest inhabitants is peppered throughout. You'll witness a number of them this morning, beginning with a visit to a dry-stone waller, where you'll get a glimpse into the architectural features that characterize many of the British Isles' iconic structures of centuries past. Then, you'll stop at a kipper factory to learn about a traditional British way to prepare fish, followed by a scenic drive around the island.

Afterwards, we'll board a steam train around 12:30pm for a 1.5-hour ride where we'll be joined by a local expert who will provide more insight into the history and culture of the Isle of Man as we journey towards Douglas, the capital of the Isle of Man.

Lunch: Enjoy lunch on the steam train, featuring local specialties.

Afternoon: Around 3pm, we'll meet our ship in Douglas, where you can enjoy free time to make your own discoveries—ask your Trip Experience Leader for recommendations. Perhaps you'll soak up the sites and sounds of Douglas at Marine Drive where you may spot seals lounging on the rocks and dolphins swimming in the water. Or you may discover the Tower of Refuge, a stone structure evocative of a castle from the Middle Ages. Located on a submerged reef, this site was erected in the early 19th century and was used by sailors whose ships had been damaged or sunk.

Then, your Trip Experience Leader will lead a Port Talk about Fishguard.

Dinner: Onboard in the ship's dining room.

Evening: You have the freedom to spend the rest of your evening as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 12 Thursday, Jun 08, 2023

Explore Fishguard, Wales • Home-Hosted Lunch • St. Davids

- Destination: Fishguard
- Included Meals: Breakfast, Lunch, Dinner
- Accommodations:

CORINTHIAN

Exclusive O.A.T. Activity: This afternoon, a local Welsh family will invite us into their home for a traditional **Home-Hosted Lunch**. Expect simple, hearty fare as you enjoy this unique opportunity to experience a slice of everyday Welsh life.

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: Around 9:15am, we'll drive about 10 minutes to begin our discoveries in Fishguard at a local church where the parishioners will share a piece of their culture with you during a performance. Then, visit the Town Hall where you'll view a

100-foot tapestry that depicts an incursion in 1797 that lasted only two days. The tale of the short-lived occupation is told on the tapestry that was created for the 200th anniversary by a team of 77 local women, who used 97 colors and sewed for two years to create the piece.

Your discoveries in town will conclude around 10:30am, and then you have about an hour to explore the town on your own—ask your Trip Experience Leader for recommendations. Around 11:30am, we'll break into even smaller groups and drive about 10 minutes by motorcoach to the home of a local family.

Lunch: Join a local family in their home for a **Home-Hosted Lunch**. Savor a traditional meal and discuss daily life in Fishguard with your hosts.

Afternoon: We'll say goodbye to our gracious hosts and return to our ship around 2pm. Around 2:30pm, we'll depart by private motorcoach for a 15-minute drive to Wales's ecclesiastical capital, St. David's. Here, you'll visit the medieval cathedral named after the country's patron saint with a local guide before making your own independent discoveries. Saint David, a Welsh bishop, established a monastery in the sixth century on the site of today's cathedral. Churches at the time were one of the wealthier institutions in the British Isles, making them more susceptible to attacks. As Viking invaders flooded the region, the cathedral fell prey to attacks from the seventh century until the eleventh century. It wasn't until 1181 when construction of the current cathedral began. Around 5:30pm, we'll drive about 30 minutes back to our ship.

Around 7pm, our small group will enjoy a Port Talk led by your Trip Experience Leader about tomorrow's destination, Bristol.

Dinner: Onboard in the ship's dining room.

Evening: We set sail for the Bristol this evening, and you have the freedom to spend the rest of your night as you wish. Perhaps you'll enjoy a nightcap at the bar or relax in the lounge.

Day 13 Friday, Jun 09, 2023

Disembark ship • Costwold village • Overland to Oxford

- Destination: Oxford
- Included Meals: Breakfast, Dinner
- Accommodations:

COURTYARD BY MARRIOTT OXFORD

Breakfast: Onboard in the ship's dining room beginning around 6am.

Morning: After disembarking our ship around 8:30am, we'll board our motorcoach to begin the drive to Oxford. Around 9:30am, we'll stop to visit a picturesque Costwold village. Here, you'll have about two hours to explore on your own. As you wander through the village, you may feel like you've stepped into a storybook fairytale. Many of these villages have quaint, honey-colored cottages lining their narrow lanes and verdant rolling hills that breathe charm and beauty into these remote destinations.

Around 11:30am, we'll board our motorcoach and continue the transfer to Oxford, where we'll check into our hotel and receive our room assignments. Depending on which hotel you stay in, it may feature an on-site restaurant and bar. Typical rooms are all fully equipped with wireless Internet, TV, coffee- and tea-making facilities, and a private bathroom with a hair dryer. You can enjoy the remainder of the morning free to spend as you wish.

Lunch: On your own. Your Trip Experience Leader will be happy to provide you with recommendations.

Afternoon: The remainder of the day is free to make your own discoveries. Perhaps you'll stroll the cobbled streets of this historic city or rub elbows with some of its residents at a local pub.

Dinner: On your own—perhaps you'll try one of Britain's signature savory pies, such as a classic shepherd's pie or a hearty venison and wild mushroom pie.

Evening: You're free to relax at the hotel after your flight or explore the area we're staying in.

Day 14 Saturday, Jun 10, 2023

Explore Oxford

- Destination: Oxford
- Included Meals: Breakfast, Dinner
- Accommodations:

COURTYARD BY MARRIOTT OXFORD

Breakfast: Served at the hotel around 7am featuring British and American options.

Morning: Around 9am, we'll embark on a 3-hour walking tour of the famous university town dominated by Oxford University and its more than 38 colleges and buildings spread throughout the city. The legendary colleges have been seats of learning for a long line of notable figures, including Oscar Wilde and Jonathan Swift. And more recently, several buildings served as settings for the *Harry Potter* films and the *Inspector Morse* television series.

Alongside your Trip Experience Leader, we'll transport ourselves into the medieval splendor of Oxford, strolling its cobbled streets and marveling at the golden-hued ensemble of colleges and Gothic chapels. Around noon, you'll have the remainder of the afternoon free for your own discoveries.

Lunch: On your own—ask your Trip Experience Leader for suggestions. Perhaps you'll get cozy in an old pub where you may strike up a conversation with local university students or professors.

Afternoon: Free for your own discoveries—ask your Trip Experience Leader for recommendations. Perhaps you'll stroll along the river, or explore more architectural wonders, such as the domed Radcliffe Camera.

Our small group will reconvene with your Trip Experience Leader around 5:30pm in the hotel lobby before dinner.

Dinner: Around 6pm, we'll enjoy a Farewell Dinner at a local restaurant and toast to our British Isles and Northern Ireland discoveries.

Evening: We'll drive walk back to our hotel, where you have the remainder of the evening to continue making independent discoveries. Perhaps you'll retire to your room or grab a drink at a local pub.

Day 15 Sunday, Jun 11, 2023

Oxford • Return to U.S.

- Included Meals: Breakfast

Breakfast: Served at the hotel beginning at 7am, featuring traditional hot and cold breakfast items.

Morning: Transfer to the airport for your flight home. Or begin your post-trip extension to *Ireland's Celtic Coast: Dublin, Wexford & Cork*.

TOUR MEMBER LIST

Program: MARITIME JEWELS OF THE BRITISH ISLES & IRELAND

Departure:

CR2: 05/28/2023

Total # of Travelers: 90

** The following list reflects the booked travelers at time of printing.*

Traveler Name	Nickname	State	Pre Ext	Post Ext
Mr Stephen Anthony		NC	Y	Y
Mrs Joanne Butler		NC		
Mr Dennis Butler		NC		
Mrs Wenda Cain		PA	Y	
Mr William Cain		PA	Y	
Ms Elizabeth Cash		MD		
Mr John Cassidy	Mike	ME		
Mrs Sharon Chrisman		CA		
Mr Karl Chrisman		CA		
Mrs Debby Chung		MD	Y	
Mr Chao Jen Chung		MD	Y	
Ms Cynthia Chyla	Cindy	MI		

Ms Leonor Cockrum	Ms Lenore	IL	
Mrs Faye Cooper		NC	Y
Mr John Cooper Jr.		NC	Y
Mrs Rosemary Coskey		VA	
Mr Barton Cramer		IA	Y
Ms Etta Davenport		ME	
Mrs Marguerite Dill		CA	
Ms Rebecca Doersam		UT	
Ms Marilyn Drukin		PA	
Mrs Laura Duthoy		MD	
Mr Richard Duthoy		MD	
Ms Darlene Fischbein		CA	
Mrs Carolyn Fisher		CA	
Mr Harry Fisher	Buz	CA	
Ms Gail Gagnon		CT	
Mrs Marilyn Gannon		SD	Y
Mr Thomas Gannon		SD	Y
Ms Nancy Gerwig		OR	
Mr Kenneth Hammond	Ken	FL	
Mrs Nancy Hammond		FL	

Ms Nancy Hinchion		CT		
Mr James Hudson		NC	Y	Y
Mrs Pamela Hudson		NC	Y	Y
Mr Martin Jaffe		NH		
Mrs Carole Jaffe		NH		
Mr Randolph Jones		GA	Y	Y
Mrs Deborah Jones		GA	Y	Y
Mrs Karen Kenah		NC	Y	Y
Mrs Myra Kovacs		PA		
Mrs Karen Lakis		OH		
Mr Robert Lakis	Bob	OH		
Ms Aileen Laing		FL		
Ms Pamela Leonard	Pam	MI		
Mr Bennet Lindstrom		CA		
Mrs Mary Lindstrom		CA		
Mrs Suzanne Lofquist		CA		Y
Mrs Ruth Long	Adele	MI		
Mr Alan Mahar		FL		
Mrs Nedra Mathis		GA		
Mr David Matthews		IL		Y

Mr William Mazeine	Bill	VT		
Mrs Marcia Mazeine		VT		
Mr John Merkwan		VA		
Mrs Kathy Merkwan		VA		
Mrs Susan Miles	Sue	CO		
Mr James Miles	Jim	CO		
Ms Gail Mitchell		NY		
Mr James Montano		VA		
Mrs Gwendolyn Montano		VA		
Mrs Liling Ng		TX	Y	Y
Mr Chester Ng		TX	Y	Y
Ms Diane Pickerell		NY		
Mr Bryan Plumb		MA		
Mrs Carol Plumb		MA		
Mrs Denise Porcasi		MI		
Ms Lynda Preiser		PA		
Ms Shirley Rock		CA	Y	
Ms Carolyn Rock		CA	Y	
Mr Donald Schultz	Don	UT		
Ms Christine Struminski		IL		Y

Mrs Janet Waggett	Jan	FL	
Mr John Waggett		FL	
Ms Sheryl Wescott		MI	Y
Mrs Carol Wheeler	Jean	MO	
Mr Danny Wheeler	Dan	MO	
Mrs Carolyn Williams		MO	
Ms Eleanor Williams		MI	Y
Mr James Williams	Ralph	MO	
Mrs Rebecca Williams		NC	Y
Mr Bruce Williams		NC	Y
Mrs Nancy Jane Winger		NM	
Mr Ronald Cole Winger	Ron	NM	
Mrs Joyce Winn		TN	Y
Mr John Winn Jr		TN	Y
Ms Connie Wolzinger		NV	
Mrs Joann Woodbridge		OH	Y
Mr Scott Woodbridge		OH	Y
Mrs Diana Woodbridge		OH	Y

MARITIME JEWELS OF THE BRITISH ISLES & IRELAND

We hold our hoteliers to high quality standards, so we constantly strive to provide you with the best accommodations. For this reason, we may have changed some of the hotels we use since you booked your trip; hotels listed here may not be the same as those listed in the catalog from which you reserved. For more information about your accommodations, please visit our website at www.oattravel.com. Please bear in mind that not all of the hotels pertaining to your trip may be listed on the website.

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Arrival Date: 05/29/2023
SANDMAN SIGNATURE ABERDEEN
ST. ANDREW ST. ABERDEEN
SCOTLAND
United Kingdom
Tel: \xB4+44 1224 945 555

Ship Information:
Arrival Date: 05/30/2023
CORINTHIAN
Tel: (011)+38520770130

Arrival Date: 06/09/2023

COURTYARD BY MARRIOTT OXFORD

15 PARADISE ST, OXFORD

OXFORD

United Kingdom

Tel: 011/44 1865 306900

Website: <HTTPS://WWW.MARRIOTT.CO.UK/HOTELS/TRAVEL/OXFCY-COURTYARD-OXF>

FINAL AIR ITINERARY AND TICKET CONFIRMATION

Please review this itinerary closely as it may have changed from earlier versions. Schedule changes by the airline may still occur, so be sure to confirm your flights directly with the airline 24-48 hours before your departure.

Day of Departure

- **Arrive at the airport early.** We recommend that you arrive at the airport at least 3 hours early for an international flight, or 2 hours for a domestic flight.
- **Bring the loose leaf copy of your air itinerary with you to the check-in counter.** Usually your passport or ID is all you need to check in for your flight, but if a question comes up, you can also use your itinerary as your ticket confirmation. When checking in, keep in mind that pre-reserved seats are subject to change by the airline.
- **If you think you might miss your initial flight, it is critical that you call us before the flight leaves.** See the back inside cover of this booklet for details.

***Please note:** Frequent Flyer programs are run by the airline and mileage awards are solely at the airline's discretion. Because our special group rates provide you with the best value for your tour, the airline may impose additional restrictions, limit the number of miles you can earn, or refuse to award miles.*

**Passenger Name Record:42WIUP
MR DANNY WHEELER**

28 May 2023 - Sunday

Airline Record Locator: MNQLMU

AMERICAN AIRLINES

Flt:2569

11:41 AM

Eqp:738

Operated by:AIRCRAFT OWNER AMERICAN AIRLINES

LV: KANSAS CITY INT'L

Economy

Seats: 15B 15C

1 hr 45 min

AR: DALLAS/FT.WORTH INT'L

01:26 PM

Non-Stop

28 May 2023 - Sunday

Airline Record Locator: MNQLMU

AMERICAN AIRLINES

Flt:050

03:12 PM

Eqp:Boeing 77W

Operated by:AIRCRAFT OWNER AMERICAN AIRLINES

LV: DALLAS/FT.WORTH INT'L

First

Seats: 16D 16E

9 hr 13 min

AR: LONDON HEATHROW ARPT UK

06:25 AM

Non-Stop

29 May 2023 - Monday

Airline Record Locator: MNQLMU

AMERICAN AIRLINES

Flt:6582

10:30 AM

Eqp:Airbus 320 Mode

Operated by: AIRCRAFT OWNER BRITISH AIRWAYS

LV: LONDON HEATHROW ARPT UK

Economy

Seats:

1 hr 35 min

AR: ABERDEEN, SCOTLAND

12:05 PM

Non-Stop

11 Jun 2023 - Sunday

Airline Record Locator: MNQLMU

AMERICAN AIRLINES

Flt:057

02:40 PM

Eqp:772

Operated by: AIRCRAFT OWNER AMERICAN AIRLINES

LV: LONDON HEATHROW ARPT UK

First

Seats:

9 hr 26 min

AR: MIAMI INTERNATIONAL

07:06 PM

Non-Stop

11 Jun 2023 - Sunday

Airline Record Locator: MNQLMU

AMERICAN AIRLINES

Flt:1397

09:10 PM

Eqp:738

Operated by: AIRCRAFT OWNER AMERICAN AIRLINES

LV: MIAMI INTERNATIONAL

Coach

Seats: 15D 15E

3 hr 28 min

AR: KANSAS CITY INT'L

11:38 PM

Non-Stop

Notes

Flights – What to do When the Unexpected Happens

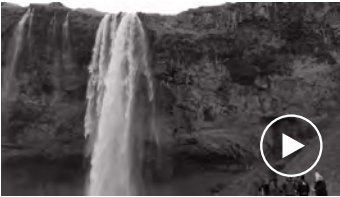
If your flight is delayed/canceled or if you miss your connection:

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- **Then call us toll-free at 1-800-866-2034 to advise us of your new flight arrangements.** (Outside the U.S, call 1-617-346-6090; collect calls accepted.) We will provide you with information on how to connect with your group. Outside of the U.S. you might need to dial a code like “00” to reach international exchange first; ask for help or check the phone for instructions.
- **Do not return home.** There is no refund for aborted travel plans through O.A.T. or through our Travel Protection Plan. Don’t forget to document everything and save your receipts.
- **Please note:** If you think you might miss your initial flight, please call us before the flight is scheduled to depart. This is a critical step. If you miss your first flight, the airline may declare you a “no-show”, and cancel all your subsequent flights – which you would be responsible for re-booking and purchasing.

If your luggage is delayed or lost:

- Immediately report the loss/delay to the airline before exiting the customs area.
- The airline will create a luggage claims report; keep a copy of it and your luggage check stubs from check-in. Ask how long you have to submit a secondary claim for reimbursement.
- Ask for an overnight amenity kit from the airline. Most will provide one on request.
- Keep receipts for all necessities that you purchase. You will need these for reimbursement.
- If the airline denied your claim and you have travel protection, submit the decision and copies of receipts to your travel protection company. Most protection plans require you try the airline first.

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